



UNIVERGE BLUE® CONNECT

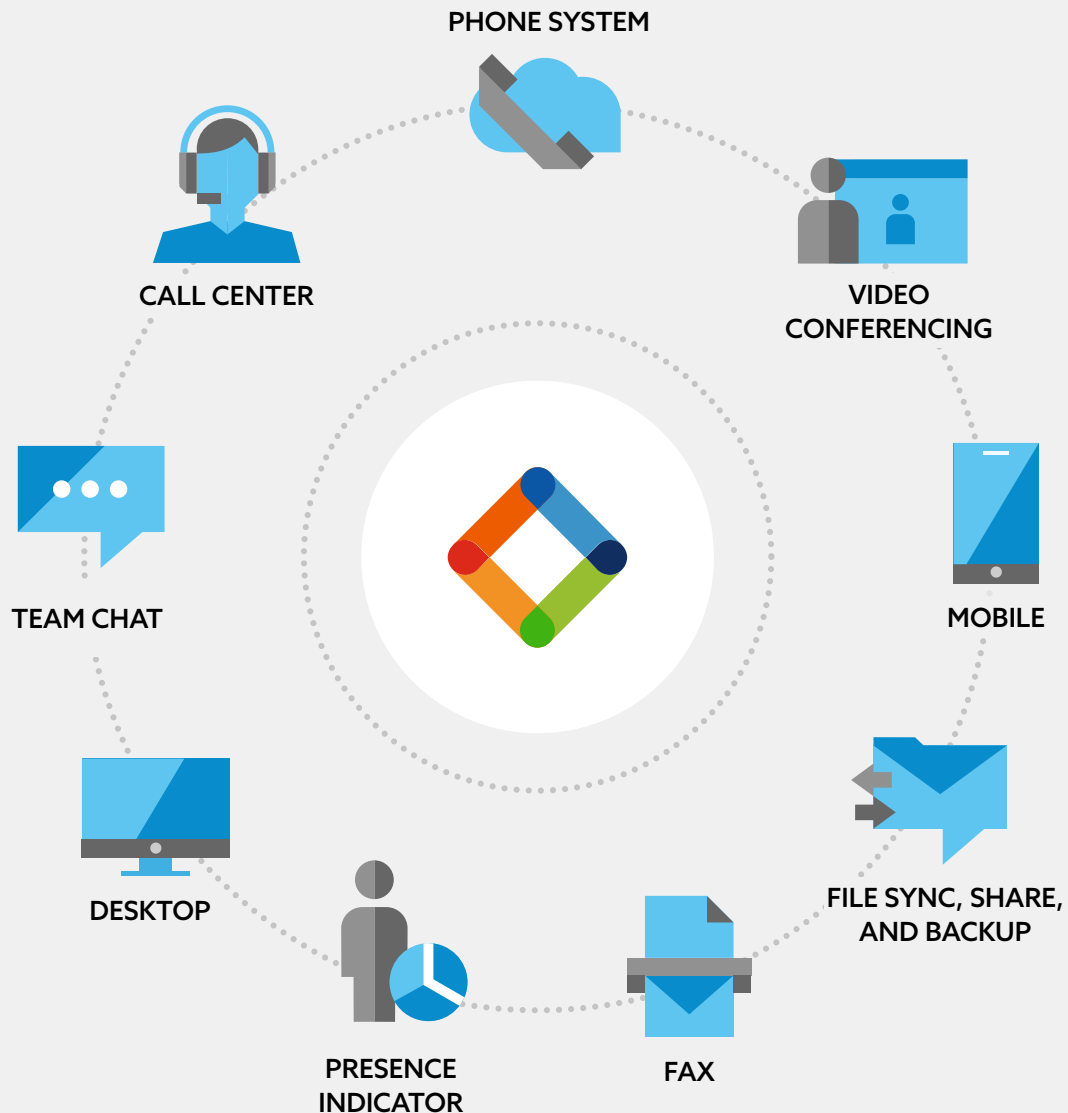
Take your business to the next level with
fully integrated unified communications





UNIVERGE BLUE[®] CONNECT

UNIVERGE BLUE CONNECT is an easy-to-use cloud-based communications platform that helps employees to be more productive and collaborative. It includes a full-featured phone system combined with chat, web/video conferencing, basic contact center functionality, and file sync, share, and backup capabilities.

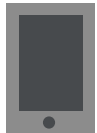


UNIVERGE BLUE CONNECT PLATFORM OVERVIEW



PHONE SYSTEM

- Cloud-based phone service with 100+ enterprise grade calling features and excellent network call quality and uptime¹
- Protect your business and increase employee productivity with built-in Spam Caller Protection



MOBILE

- The CONNECT Mobile App makes any smart phone an essential collaboration tool
- Extend your desktop phone number and extension to your mobile phone
- Place and receive calls, send chats, see who is available, and manage voicemail – anytime, anywhere
- Sync contacts from popular third -party platforms (Microsoft 365®, Google, and more) to your desktop and mobile device



DESKTOP

- The CONNECT Desktop App empowers employees with the flexibility to communicate the way that works best for them
- See who is available, send chats, place and receive calls, share screens, start video calls, share files, view and manage voicemails—all from a single application
- Use desktop application to place and receive calls or as a call controller for your associated desk phone or as a soft phone from your PC or Mac®
- Sync contacts from popular third -party platforms (Microsoft 365, Google, and more) to your desktop and mobile device



VIDEO CONFERENCING

- Face to face meetings via HD video eliminate unnecessary travel and empower teams with remote members to be more productive
- Establish a personal connection with customers and business partners, and improve internal communication between offices
- Host web meetings using slides, or screen-sharing with up to 100 HD video presenters and up to 200 web attendees (**number of video presenters & attendees varies by plan**)
- Emojis allow attendees to react to content being presented and keeps the meeting more interactive
- Access to advanced features like automatic meeting lock, virtual backgrounds, meeting transcriptions, and more



REMOTE OFFICE

- NEC's CONNECT preconfigured phones can be plugged into any location that has an internet connection
- Remote desk phones work exactly the same way as they do in the office, with access to all the same features and functionality as everyone else in the company

1. Available for UNIVERGE BLUE CONNECT licenses

UNIVERGE BLUE CONNECT PLATFORM OVERVIEW



PHONE

- › CONNECT phones¹ are plug and play, delivered pre-configured to work seamlessly



VOICEMAIL

- › Listen and manage from the desktop phone, or through the mobile app
- › Transcribed voicemail messages can be delivered via email, or viewed on the mobile app*
- › Voicemail can be received or forwarded as a downloadable email attachment

*Voicemail transcription requires a Pro or Pro Plus Seat.



PRESENCE INDICATOR

- › NEC's CONNECT desk phones and applications include presence – the ability to see whether your company contact is available, or busy on the phone
- › Desktop phones include a busy lamp field (BLF) in the LCD display that indicates presence
- › CONNECT desktop and mobile apps display presence information alongside each contact in the Active Directory



FAX*

- › UNIVERGE BLUE WEBFAX is a 'virtual' fax service that allows users to receive faxes via the web or email
- › Transmits faxes directly from a Windows®-based PC
- › Senders simply dial the WEBFAX number from their fax machine, as they normally would

*WebFax is included with Pro or Pro Plus seats. Or sold separately at monthly cost.



TEAM CHAT

- › Communicate with more than voice and email – use direct chat and private and public channels to have conversations, share files, and more in real-time
- › Use direct chat to communicate with an individual colleague
- › Use private and public channels to discuss specific topics in groups
- › Access advanced collaboration features like @ mentions, search in chat, replies, rich text editor, and more
- › All messages automatically sync across mobile and desktop apps, and are securely encrypted in transit and at rest



FILE COLLABORATION

- › Up to 200GB per user (pooled) of UNIVERGE BLUE SHARE file storage included²
- › Access files from desktops, laptops, smartphones, tablets, file servers, and the web
- › Full control over files, users, devices, and sharing activities

1. Available for UNIVERGE BLUE CONNECT licenses.

2. Storage varies based on UNIVERGE BLUE CONNECT licenses.

UNIVERGE BLUE CONNECT PLATFORM OVERVIEW



FILE BACKUP

- › SHARE provides real-time backup of all files, mobile photos, and videos
- › Point-in-time file restoration for quick recovery from ransomware and other types of data loss
- › Share files with other users and co-edit in real-time for Microsoft Office 365® Users



CALL CENTER (VOICE ONLY)

- › Built right into CONNECT PRO and PRO PLUS packages, delivering a single pane of glass for all your customer interactions
- › Smart Greetings announces to callers the number in queue along with estimated wait time
- › Automatically connects callers to the next available agent when all agents are busy with calls
- › Routes calls to organized departments such as sales, customer service, or technical support
- › Enhanced supervisor calling abilities: monitor, whisper, and barge
- › Real-time dashboards with calling statistics for desktop or wall board display
- › Supervisor Reporting: Real-time, historical, and graphical reports
- › Doubles the hunt group call recording storage that comes with CONNECT (from 100 hours to 200 hours)
- › Pre-built integrations
- › Available for CONNECT ESSENTIALS package as an optional add-on



UNIVERGE BLUE MEET WEBINARS (OPTIONAL ADD-ON)

- › Promote on-line webinars with custom invitations, registration pages, and email reminders – all included in one complete webinar solution
- › Host webinars using slides, or screen-sharing with up to 12 HD video presenters and up to 1,000 attendees
- › Launch quick-polls, share results in real-time, and gauge audience reactions to your content with emojis
- › Generate detailed reports and follow up with emails and surveys to attendees down the purchasing funnel

1. Available for UNIVERGE BLUE CONNECT licenses.

2. Available in North America for UNIVERGE BLUE CONNECT licenses only. Must be enabled by business administrator.

3. Storage varies based on UNIVERGE BLUE CONNECT licenses.

UNIVERGE BLUE CONNECT BENEFITS TO YOUR BUSINESS



INCREASED PRODUCTIVITY

CONNECT makes a more productive workforce

- › Allows a user's mobile devices to interact seamlessly with the corporate phone system
- › Virtually anywhere, anytime, and on any device – creates a more flexible workforce
- › Transcribes voicemail messages* to text and/or email, allowing for more efficient voicemail management
- › Integrated chat, video conferencing, screensharing, file sharing, file backup, and integrations extends reach and facilitates collaboration

*Voicemail transcription requires a Pro or Pro Plus Seat.



LOWER COSTS

No phone system hardware to buy, install, manage, upgrade, or replace

- › Reduces infrastructure and operating costs with no additional hardware to buy
- › Consolidates voice and data onto one network
- › Flat, per-user rates with no extra or hidden fees
- › 100+ enterprise grade calling features included in the service¹



HIGH RELIABILITY

The CONNECT voice network is purpose-built for reliability

- › 99.999% financially-backed uptime SLA
- › Redundant East/West data centers increase reliability and reduce latency



SIMPLIFIED SCALING & MANAGEMENT

CONNECT scales according to the needs of any business

- › Order service according to the number of users; no guessing number of lines needed
- › Scales to a large number of users per business



BUSINESS CONTINUITY

Never miss an important business call

- › CONNECT automatically rings all your end points (desk phone, mobile, etc.) with every call and in the event that you don't answer, it routes the call to any number you choose (branch office, automated attendant, mobile number, etc.)

1. Available for UNIVERGE BLUE CONNECT licenses.

2. Available in North America for UNIVERGE BLUE CONNECT licenses only. Must be enabled by business administrator.

UNIVERGE BLUE CONNECT USER FEATURES

PHONE FEATURES

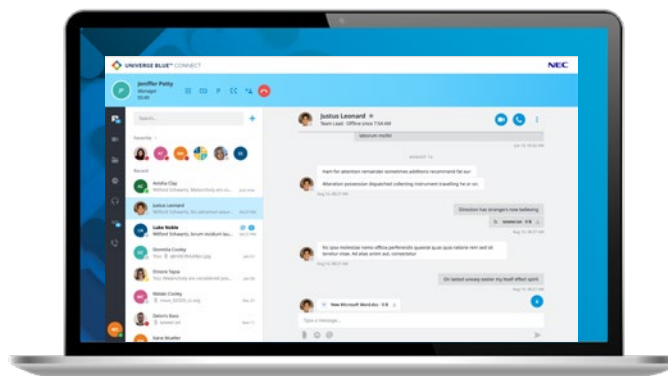
- › Call Forward
- › Call Hold
- › Call Recording
- › Call History
- › Call Transfer
- › Call Waiting
- › 3-Way Calling
- › Do Not Disturb
- › Extension Dialing
- › Voicemail
- › Named Ring Groups
- › Page All Phones
- › Call Park
- › Inbound Caller Name
- › Call Flip
- › Configurable Line Keys
- › Speakerphone
- › On-Hook Dialing
- › Remote Line Key
- › Transfer to Voicemail

SYSTEM FEATURES

- › Voicemail
- › Auto Attendant
- › Caller ID
- › Custom Hold Music & Greetings
- › Direct Inbound Dialing (DID)
- › Call Flip
- › Hunt Groups
- › Email Notifications
- › Busy Lamp Field/Call Presence



UNIVERGE BLUE CONNECT MOBILE AND DESKTOP APPLICATIONS



UNIVERGE BLUE CONNECT MOBILE APPLICATION

This powerful mobile application transforms your mobile device into an essential collaboration tool, making teamwork on-the-go easier than ever. See who is available, send and receive chats, place and receive calls, share screens, start video calls, and share files – all from one application. Available for Android™ and Apple® iOS devices.

Never miss important calls

- › Extend your business phone number and extension to your mobile device, so you can place and receive calls on-the-go or even transfer calls from your desktop phone to your mobile device-seamlessly, without interruption

Easily collaborate from anywhere

- › Your full desktop chat history is synchronized with your mobile device so you can stay connected and continue conversations no matter where you are

Connect with all of your contacts

- › Sync contacts on your mobile device from popular third-party platforms (Microsoft 365®, G Suite®, and more) to your CONNECT Apps

UNIVERGE BLUE CONNECT DESKTOP APPLICATION

Our desktop app brings essential collaboration tools together, making teamwork easier than ever. See who is available, send team chats, place and receive calls, share screens, start video calls, and share files – all from one application. Available as a downloadable app for PC or Mac®.

Communicate your way

- › Have the flexibility to use your desktop application to place and receive calls in two ways, either as a call controller for your associated desk phone or as a softphone from your PC or Mac®

One application for collaboration

- › One place to see the availability of coworkers, place a phone call, send chats and launch a video conference

Stay connected on-the-go

- › With the CONNECT desktop and mobile applications, you take your contacts, files, and conversations with you – wherever you are



UNIVERGE BLUE®
MEET

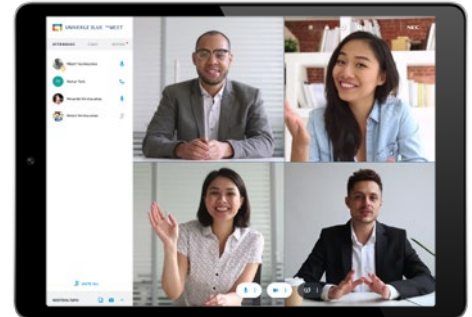


UNIVERGE BLUE®
MEET WEBINAR

VIDEO CONFERENCING & SCREEN SHARING

UNIVERGE BLUE MEET is an easy-to use, reliable video collaboration tool.

- **HD video conferencing:** Face to face meetings eliminate unnecessary travel and empower teams with remote members to be more productive
 - Includes a conference dial-in number, and custom URLs for meetings
- **Screen sharing:** The computer desktop can be shared in real-time, improving collaboration and speed of decision making
- **Screen annotation:** Meeting participants can call out important points on a shared screen during a meeting
- **Emojis:** Gauge attendees reactions to content being presented
- **Web participants per plan:** ESSENTIALS up to 4; PRO up to 100 and PRO PLUS up to 200
- **Video panel participants:** ESSENTIALS up to 4; PRO & PRO PLUS up to 100



UNIVERGE BLUE MEET WEBINARS (OPTIONAL ADD-ON)

Makes reaching out to customers and telling your story easier.

- Presenters can use video, audio, and screen sharing to market products and services to audiences anywhere
- Helps build personal connections, engagement, and trust by simply allowing attendees to see the presenter in real-time and engage through Q&A, emojis, and live polls plus more
- Reach a broader audience and grow your business with an easy-to-use service that connects and engages anyone, on any device, from anywhere

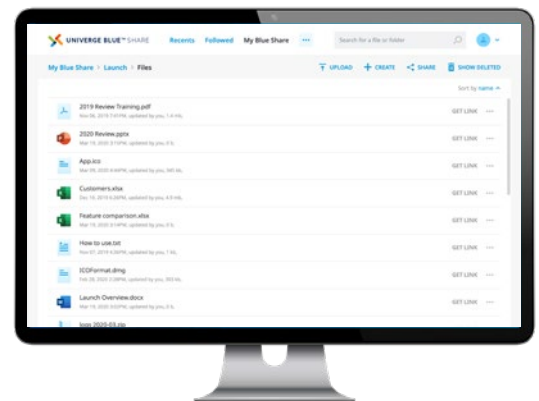


UNIVERGE BLUE®
SHARE

FILE SHARING & SECURITY

File sync and share with backup for desktops, mobile devices, and file servers.

- The most current version of files from any device
- Easy and secure file sharing
- Reduced downtime from ransomware and other types of data loss
- Full control over files, users, devices, and sharing activities
- Integration with Windows file server, Active Directory, Outlook®, Office®, and Microsoft 365®
- CONNECT packages include 5GB/user (pooled) for ESSENTIALS, 50GB/user (pooled) for PRO, and 200GB/user (pooled) for PRO PLUS



 OVER
\$29 BILLION
REVENUE

 **#1**
SMB & ENTERPRISE
COMMS **WORLDWIDE**

LEADER IN
BIOMETRICS



 **75 MILLION**
GLOBAL USERS

 **TOP 100**
GLOBAL INNOVATORS
(THOMSON REUTERS)



**RECOGNIZED
AS A LEADER**
BY FROST & SULLIVAN
IN ENTERPRISE
COMMUNICATIONS
TRANSFORMATION

 **125+**
COUNTRIES

GLOBAL 100
MOST SUSTAINABLE
COMPANIES IN THE WORLD
(CORPORATE KNIGHTS)



4,000+
CHANNEL
PARTNERS

 **107,000**
TEAM MEMBERS
WORLDWIDE



About NEC Corporation – NEC Corporation is a leader in the integration of IT and network technologies that benefit businesses and people around the world. By providing a combination of products and solutions that cross utilize the company's experience and global resources, NEC's advanced technologies meet the complex and ever-changing needs of its customers. NEC brings more than 120 years of expertise in technological innovation to empower people, businesses and society.

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